

OSTEOTEC

COVID-19 Response

Dear customer,

The current situation going on with COVID-19 (Coronavirus) is something unparalleled for what we as a society have encountered. We here at Osteotec believe the health, safety, and well-being of our staff and our customers are the top priority of our operation. With the recently elevated restrictive guidelines of the UK Government in mind we are doing everything we can to minimise the risk of the infection.

What is Osteotec doing?

At Osteotec we are taking measures to ensure our products, and most importantly, our staff, are protected against COVID-19. We have implemented safety measures including the following:

- Increase Personal Protection Equipment (PPE) for all warehouse staff
- Mandatory facial mask wearing for warehouse staff
- Mandatory glove wearing at all times for warehouse staff
- Increased PPE availability for office staff
- Additional training in infection risk mitigation
- Timed hand washing sessions to ensure hands are clean and free from germs
- Increasing electronic communication
- Decreasing physical transfer of order requests via a paper source
- Offering work from home options where applicable
- Increasing surface area disinfection
- Daily meetings regarding procedures for decontamination
- Daily meetings for updates from the government

What you can expect from Osteotec

Osteotec is dedicated to maintaining a functional workforce to continue to support the needs of the hospitals, clinics, and trusts we serve through our great products. We will do everything we can to continue to answer the needs of our physicians who request our high-quality products to support the care for their patients. Our intent is to remain operational through the entire COVID-19 situation.

Osteotec will be continually reviewing our actions in line with government recommendations as they become available. It is important that our customers also follow the government guidelines as well to mitigate the risk of infection.

Please do not hesitate to reach out to us with any questions. We are here to serve our customers with the products they need to meet the needs of their patients. Osteotec is open to anything, within government guidelines, we can do to help facilitate meeting those needs with our hospitals.

We are, undoubtedly, facing a very challenging time. Osteotec, and its customers, will get through this together.

Sincerely,

Stephen Holcomb
Director of Operations
Osteotec

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